Shreveport Ridge Community News

Week of May 15, 2020





COVID-19 Updates

- Pandemic Electronic Benefit Transfer (P-EBT) Program Over the next 6 weeks, children who qualified for free or reduced school meals will begin receiving a benefit of \$5.70 per day for 66 days. Families will receive a total of \$376 per eligible student. If your family is currently receiving SNAP benefits, the P-EBT benefits will be added to your EBT card in the next two weeks. If your family is not receiving SNAP, you will receive a P-EBT card in the mail in the next 4 to 6 weeks. If you are the parent or guardian of multiple eligible students living in the same household, you may receive one P-EBT card with benefits for all the eligible students. Visit https://www.dss.virginia.gov/benefit/pebt.cgi or call (703) 777-0420 for more information.
- Pandemic Unemployment Assistance (PUA) and Unemployment Insurance (UI) provided for under the CARES Act - The CARES Act includes a provision of temporary benefits for individuals who are not eligible for regular/traditional unemployment insurance. These individuals may include those who are self-employed, independent contractors, gig economy workers, clergy and those working for religious organizations as well as others who may not be covered by the regular/traditional UI program. The first step was to apply for unemployment insurance (UI) by visiting www.vec.virginia.gov or www.vawc.virginia.gov or calling (866) 832-2363. You received (or will receive) a Monetary Determination from the Virginia Employment Commission that indicates that you do not qualify for unemployment benefits (UI). The next step is to file a Pandemic Unemployment Assistance Application. The application is online at www.vec.virginia.gov/html/ pua.html

Hello Shreveport Ridge Friends,

I look forward to coming back to the office and seeing everyone from a socially distant 6-feet this Monday, May 18th. In light of the Governor's Executive Order 62, I will be in the office only on Monday, Wednesday, and Fridays from 9 AM - 4 PM. Look for the sign on the outside of the building by the window where we can meet. *Please respect social distancing and only one household by the window at a time. Please call or email in advance to schedule for assistance via "window services."



WEAR A MASK!

- Cover your mouth and nose with a cloth face cover when around others.
- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a cloth face cover when they have to go out in public, for example to the grocery store or to pick up other necessities.
- Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.

Contact:
Sarah Elyas
Resident Programs Coordinator
42597 Prescott Green Square,
Ashburn, VA 20148
571-349-3788
selyas@clrserv.org

Staying Home Information

We need your help!

We have an outstanding remote contract position for a **Contact Tracer** to support research and tracking efforts of COVID-19. Due to the pandemic, we are assisting the state of Virginia and CDC on their efforts to trace the spread of the virus.

Job Responsibilities:

- Call contacts of newly-diagnosed patients
- Communicate with contacts in a professional and empathetic manner
- Collect and record information on symptoms into the CRM
- Provide contacts with approved information on state/local quarantine procedures, and, if appropriate, refer them to testing according to the protocol (and/or to a COVID-19 Care Resource Coordinator for social resources.)
- Contact Tracers will follow the script to inform contacts about the importance of quarantine, and what to do if symptoms develop. They are not permitted to deviate from the script or provide information that is not included in the script.
- Contact tracers will be required to use their own telephone, computer, and electronic equipment and internet access.
- Maintain daily contact with the supervisor

Qualifications:

- Ability to exhibit a professional, positive attitude and work ethic
- Excellent interpersonal skills; ability to interact professionally with culturally diverse individuals during a time of crisis and distress
- Ability to show empathy to distressed individuals
- College degree or equivalent required
- Excellent organizational and communication skills
- Second or multiple languages a plus (especially Spanish, Portuguese, French, Haitian-Creole, Mandarin, Cantonese, Bengali)
- Critical thinking and sound judgment required
- Ability to handle confidential information with discretion and professionalism

If you are interested in pursuing this role, please contact Carolina Prado – 657-250-1906 or email resume/contact information to Carolina.prado@adeccona.com





Need Clothes NOW? See Sarah for a referral to Women Giving Back's Bag To Go Program as an option for one-time emergency needs. Volunteers shop for you and have clothing ready to pickup at your convenience. You may also request food, toiletries, diapers, or baby formula on the form. (Available while supplies last.)



Need Diapers NOW? Call or email to arrange a pick up time with Sarah. Thanks to a generous donation from our friends at HomeAid, we have a limited supply of various sizes of diapers, plus wipes.

