

Shreveport Ridge Community News

April 2020



Hello Neighbors,

I will be staying home this month as the country struggles to contain the COVID-19 pandemic. While I am gone, please know that essential services in the County are available to help you through this difficult time. I can't wait until we can all get together again for a community celebration once we get the all-clear to return to normal life!

In the meantime, please be careful and follow these instructions from Virginia's Department of Health:

1. Do not gather in groups.
2. Practice social distancing, which generally means maintaining 6 feet between you and others at all times.
3. Avoid public places where close contact with others may occur and public transportation.
4. Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer only if soap and water are not available.
5. Avoid touching your eyes, nose, and mouth.
6. Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
7. Clean and disinfect frequently touched objects and surfaces.

For an updated list of Loudoun County COVID-19 resources, visit <https://www.loudoun.gov/5327/COVID-19-Needs-Assistance>

Contact:
Sarah Elyas
Resident Programs Coordinator
42597 Prescott Green Square,
Ashburn, VA 20148


571-349-3788
selyas@clrserv.org



COVID-19 Basic Needs Resource List


- **Rent** - TM Management has agreed not to evict any residents during this crisis. If you cannot pay your rent, you must call 703.542.8115 or shreveportridge@tmamgroup.com. The Property Management office is currently closed, but you can leave a note under the door.
- **Loudoun Water Bills** - Loudoun Water's offices in Ashburn is closed. Loudoun Water has preparedness plans in place and continues to follow the latest guidelines from the CDC. Rest assured - **Your water is safe to drink**. Pay your bill online using LW Connect, our self-service customer portal at <http://www.lwconnect.org/> **If you are experiencing a financial hardship, please contact Loudoun Water's Customer Relations team at 571-291-7880.**
- **Dominion Energy Bills** - Dominion has suspended all service disconnections and is reconnecting residential customers whose services were shut off. Help is available at [866-366-4357](tel:866-366-4357) 8 a.m. to 5 p.m., Mon-Fri.
- **Loudoun Hunger Relief** - Open by appointment only for drive through food pickups. Just call (703) 777-5911
- **Healthworks** - If you are experiencing a fever, cough or shortness of breath or have come in close contact with someone confirmed to have COVID-19, **please call and select option #1** to be screened **BEFORE** coming in for an appointment and **BEFORE** going to the hospital for testing. HealthWorks is only offering testing for current patients.

Staying Home Information



COVID-19 BUS SCHEDULE

MOBILE HOPE
of Loudoun



In Partnership With: 

LISTEN FOR THE HONK!
COME TO THE BUS FOR FOOD, HYGIENE ITEMS AND DIAPERS

| | | |
|--|--|---|
| <p>LEESBURG WEDNESDAY -The Fields 10-10:30am -Manor Apts 10:45-11:15 -Clubhouse Leasing Office 11:30-Noon</p> | <p>PURCELLVILLE TUESDAY 10-10:30am -Main Street Commons</p> | <p>STERLING WEDNESDAY -Acclaim Sterling 2-2:30pm -Big Lots 2:45-3:15pm -Sugarland ES 3:30-4pm -21630 Ridgetop Cir. 4:15-4:45</p> |
| <p>LUCKETTS TUESDAY 12:30-1pm -Highway Mobile Home Park</p> | <p>HILLSBORO TUESDAY 11-11:20am -Old Stone School (drop off)</p> | <p>SOUTH RIDING TUESDAY 12-12:30pm -Home Depot (25000 Riding Plaza)</p> |
| <p>LOVETTSVILLE TUESDAY 11:30-12N -27 S. Loudoun Street</p> | <p>ASHBURN TUESDAY -University Heights 9:15-9:45am -Ashburn Meadows 10-10:30am -Acclaim Ashburn 10:45-11:15am -Shreveport Apts. 11:30-11:45am</p> | <p>MIDDLEBURG TUESDAY 5-6pm -Windy Hill (drop off)</p> |

Mobile Hope works to improve the lives of young people, 24 years of age or younger, who are precariously housed, homeless or at-risk. During this time, all eligibility requirements are waived. No registration required.

#ListenForTheHonk SCHEDULE VERSION #3 (UPDATED AS NEEDED)

 WWW.MOBILEHOPELOUDOUN.ORG | 703.771.1400 

It's a Census Year! Here's how to participate:

- Visit my2020Census.gov (can also be accessed at 2020Census.gov)
- Read instructions and click 'start questionnaire'
- Enter code from mailed letter or select 'If you do not have a Census ID, click here' in order to verify your address
- Once address is verified, proceed with the Census questions.

COVID-19 CANNOT CANCEL



- 1** Your right to live free from Domestic Violence and Sexual Assault.



- 2** A child's right to live free from abuse.



- 3** Emergency shelter for our community members fleeing imminent danger.



- 4** Access to LAWS' safety planning, advocacy, counseling, legal intakes, and more. Call the 24/7 hotline at 703-777-6552.



- 5** LAWS commitment to provide free and confidential services for anyone who has experienced domestic violence, sexual assault, or child abuse.

Visit lcsj.org to learn more about our critical community services.



For Safety...Hope...and Empowerment Services
Call LAWS' Hotline: 703-777-6552

Staying Home Information



1234 5612 3456 7890

JOHN Q. PUBLIC
AUTHORIZED REPRESENTATIVE

www.dss.virginia.gov

SNAP Benefits Increase

Individuals who get SNAP benefits will get more money deposited onto their cards as of March 25. They will go to any household not already receiving the maximum benefits. SNAP households will receive their regular April benefits on their usual issuance date, with emergency benefits added on April 16.

The increases depend on household size, as shown here:

| Household Size | 48 States and DC |
|------------------------|------------------|
| 1 | \$194 |
| 2 | \$355 |
| 3 | \$509 |
| 4 | \$646 |
| 5 | \$768 |
| 6 | \$921 |
| 7 | \$1,018 |
| 8 | \$1,164 |
| Each Additional Person | \$146 |

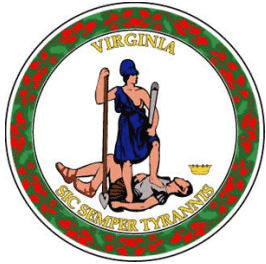


Filing for Unemployment

If you are a worker who has been totally or partially separated from your job due to Coronavirus, please note that no claim for unemployment insurance may be filed or processed until an actual lay off from employment has occurred, or until there has been an actual reduction in hours. When filing your claim for unemployment benefits, please be sure to check the reason for separation as Lack of Work/Layoff. If you will be filing because of a reduction in hours, you will not receive benefits unless your gross earnings are less than your weekly benefit amount. Currently the maximum weekly benefit amount in Virginia is \$378 but will soon increase to a maximum of \$978.

You may file a claim for unemployment insurance by visiting <http://www.vec.virginia.gov/unemployed> and clicking the link to [File a new claim for unemployment benefits](#) or through our Customer Contact Center by calling 1-866-832-2363 Monday through Friday 8:30am – 4:30pm and between 9am and 1pm on Saturday (closed state holidays). Once you have filed your initial claim, you must continue to file your weekly continuing claims either online or by using the automated voice response system at 1-800-897-5630.

- * *Beginning with claims effective March 15, 2020, Governor Northam has directed that the one week waiting period and the requirement to conduct a weekly job search both be suspended for those receiving unemployment insurance benefits.*
- * *Currently, the online claim filing system is operational but not sending confirmation numbers. Claims are being received and VEC is working on fixing the problem.*



**Governor Ralph Northam's
NUMBER FIFTY-FIVE (2020)
TEMPORARY STAY AT HOME ORDER
DUE TO NOVEL CORONAVIRUS (COVID-19)**
A Graphic Illustration

**STAY STAY
SAFE HOME**

You can leave your home to get groceries, or medicine, go to a doctor's appointment or the hospital, or to visit family members, exercise outdoors with members of your own household only including pets, or to volunteer with a charity. The [governor's order](#) goes into effect immediately and lasts until June 10, although the governor could cancel it earlier. Violation of the order is a Class I misdemeanor, punishable by up to a year in jail and a \$2,500 fine. You can read the order by clicking on the link above.

